Data Breach Support

Assessment of exposed data

Data breaches are accelerating in frequency and severity, with tougher penalties for serious or repeated breaches. Organisations increasingly need to assess large volumes of data in short timeframes to respond to mandatory data breach notification requirements and keep customers and staff safe. Combining expertise in e-discovery, digital forensics, privacy and crisis response, FTI Consulting offers complete support on your data breach response to help minimise damage, protect your customers and company reputation, meet regulatory requirements and ensure business continuity.

IN A DATA BREACH, IT'S CRITICAL TO UNDERSTAND:

Potentially compromised data and **if it was exposed.** e.g., stolen, lost or unintentionally published





COMPLETE DATA BREACH SUPPORT

Our multidisciplinary team can help you quickly and defensibly assess and review exposed data and progress your data breach response process by:

- ensuring effective stakeholder communication, with regulators, customers, staff and affected individuals
- managing the crisis effectively, providing strategic counsel, tactical execution and incident response to navigate through your breach response
- enabling review by in-house or external counsel, or establishing a scalable managed review service, supported by our legally qualified staff and privacy experts, to meet regulatory timeframes, identify affected individuals and locate contact details
- processing exposed data to extract metadata, eliminate copies, and filter out system files
- locating potential personal information and culling irrelevant data using search criteria, pattern recognition, analytics and custom coding
- assembling a global team for cross-border matters, drawing on FTI
 Consulting's global expertise to ensure local compliance and to leverage our custom methodologies
- providing compliance advice on applying regulatory timeframes and obligations across relevant jurisdictions
- mapping, capturing and preserving exposed data, using industry-leading forensic methodologies while ensuring chain of custody
- reviewing and improving your data breach response processes and cybersecurity measures.



WITH FTI CONSULTING'S DATA BREACH RESPONSE SUPPORT, YOU CAN:



Minimise potential damage – to customers and affected individuals by quickly identifying and mitigating risks.



Liaise effectively with law enforcement and regulators – our forensic collection and chain of custody processes can enable criminal and regulator investigations.



Control the narrative with stakeholders – our crisis communications experts can advise you on what to say, how and when to say it and to whom.



Comply with data localisation requirements – with our global data hosting options.



Meet regulatory timeframes – with our managed review service to quickly, accurately and defensibly identify personal information and affected individuals.



Access customised technology – whether leveraging your existing IT or new technology, we use the most appropriate tools for your situation.



Free up internal resources – to manage the other aspects of incident response and ensure business continuity.



Protect against future threats – by implementing safeguard controls and processes.



Achieve and demonstrate best practice

– in data breach response and privacy compliance.



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